# Unicomer Time Management Workshop

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FRAMEWORK CONSULTING INC.

How do you forge a path forward?

A new executive team...

Introductions, Purpose, Agenda, Logistics

# <u>Purpose</u>: To improve the productivity in your department / division / unit

### **Agenda: Interactive Presentation**

Logistics: handout, recording, follow-up call in March

### My Story

- Struggling after returning to Jamaica
- 21 years abroad
- Taught time management



# What is a "defect"?

Defect #1 - Promises made to you and not kept Defect #2 - Time wasted on email Defect #3 - Time wasted on meetings

Let's go to basics...

- •Let's suppose this is a matter of skill, not will
- •The worker is motivated to some degree to get things done

## **Time Demand**

An internal, individual commitment to complete an action in the future



### Managing Time Demands – a Self-Taught Skill

### Errors in Managing Time Demands (i.e. Defects)



- 1. "I wanted to get to the bank before it closed but I ran out of time."
- 2. "I can't promise to deposit that check I won't have the time."
- 3. "Sorry I didn't send the message to the bank manager - it was taking too much time and I had other stuff to do."
- 4. "That project will have to wait for a later moment when I can handle it."
- 5. "I arrived by his office but I was already late for that 3 o'clock meeting."
- 6. "I'd love to but I don't have bandwidth or time right now."
- 7. "My wait in the line took twice as long as I intended"
- 8. "My goodness... I forgot I also had another appointment at the same time!"
  - 9. "To be honest, last night I jumped out of my sleep in the middle of the night when I remembered something I forgot to do."
- 10. "I feel depressed because there's no way I can get everything done on time."
- 11. "Exercise? Sadly, family commitments give me no space for any 'Me-Time' whatsoever."
  12. "Sorry, if you really wanted a relationship with me, you should have spent more time getting to know me."

Capacity To Manage Time Demands?

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### Your Job

### Even these people:

Capacity To Manage Time Η **Demands?** 

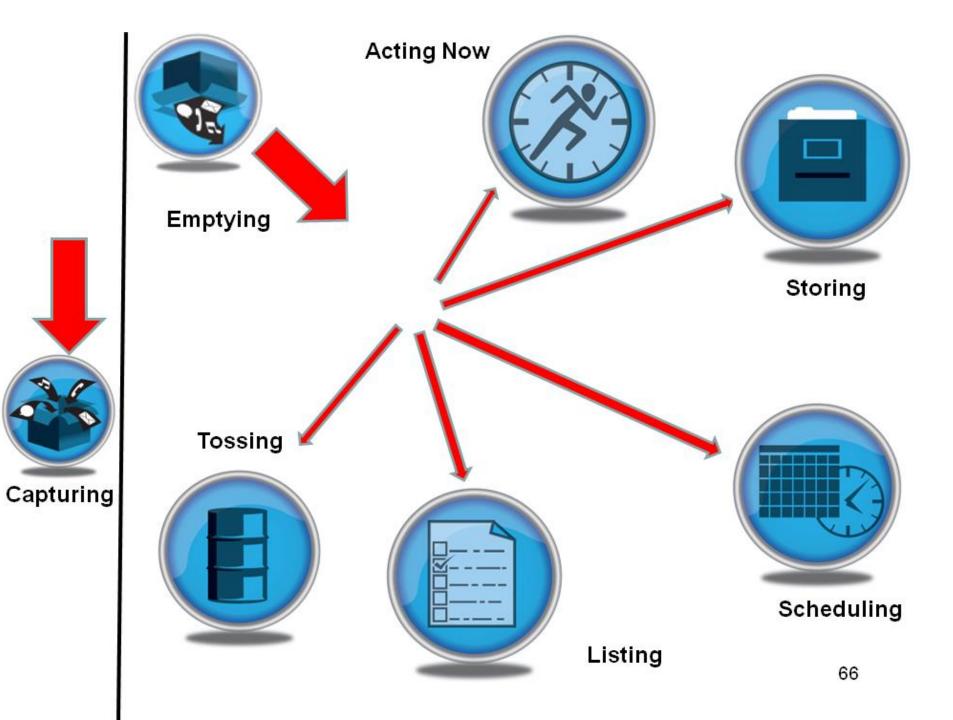
### How/Not?



## How/Not?



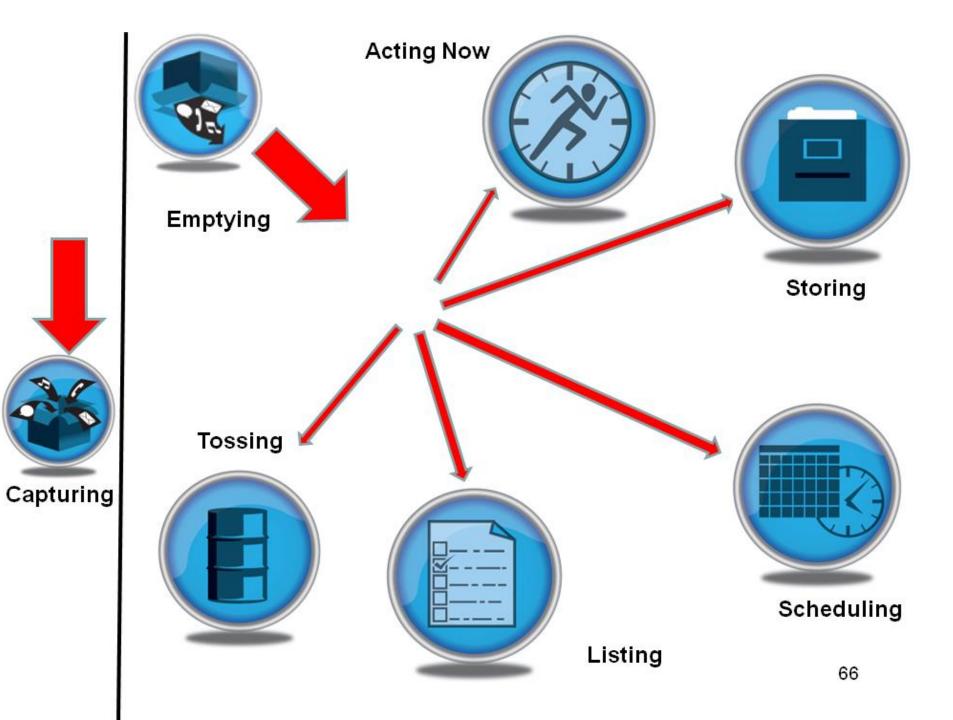
### The 7 Fundamentals











#### Your Current Profile



	Novice / White Belt	Yellow Belt	Orange Belt	Green Belt
Capturing	1 X 3	123	128	123
Emptying	<b>X</b> 2 3	123		123
Tossing	123	<b>X</b> 2 3		123
Acting Now	123	1 X 3	0 3	123
Storing	123	<b>X</b> 2 3	123	123
Scheduling	<b>X</b> 2 3	123	123	123
Listing	123	1 X 3	123	123
Interrupting	1 X 3	123	123	123
Switching	1 2 X	123	123	123
Warning	<b>X</b> 2 3	123	123	123
Reviewing	<b>X</b> 2 3	123	123	123

Target D	ates	7/1/07	12/1/07	3/1/08	6/1/08



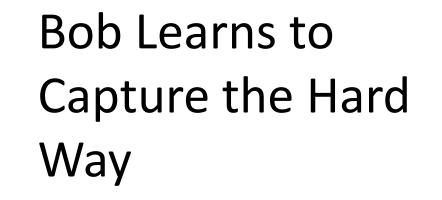


# Capturing

### <u>Sesame Street: I Can Remember (Bread, Milk,</u> <u>Butter) - YouTube</u>









Help Bob out of a tricky situation by making some difficult choices. Discover all 5 Outcomes by selecting different choices in each try, and select the best one.

Strong Language Warning! https://bit.ly/newhabits-bob



Outcomes	Best?
Cell phone memo	
Cell phone /	
voicemail	
Delegate	
Post it and pencil	
Memory	

### Possible Capture Points

Automatic

Manual





#### **Capture Point Exercise**

Assign each capture point
 to the correct category –
 Manual or Automatic

<b>Capture Point</b>	Auto	Manual
Note passed to you	0	0
Memorized	0	0
Text messages	0	0
Facebook / social networking	0	0
Paper pad	0	0
Postal mail-box	0	0 -
Voice recording	0	0
Post-It Note	0	0
paper inbox	0	0
Twitter messages	0	0
Outlook Note/Task	0	0
Phone memo	0	0
voice-mail box	0	0
Email Inbox	0	0

#### The Answers

Assign each capture point to the correct category – Manual or Automatic

Who is the winner?

<b>Capture Point</b>	Auto	Manual
Note passed to you		0
Memorized	0	
Text messages		Ō
Facebook / social networking	0	
Paper pad	0	
Postal mail-box		0 -
Voice recording	0	
Post-It Note	0	
paper inbox		0
Twitter messages	Ŏ	0
Outlook Note/Task	Ō	
Phone memo		0
voice-mail box		0
Email Inbox		0
	0	0

### Possible Capture Points

#### Automatic

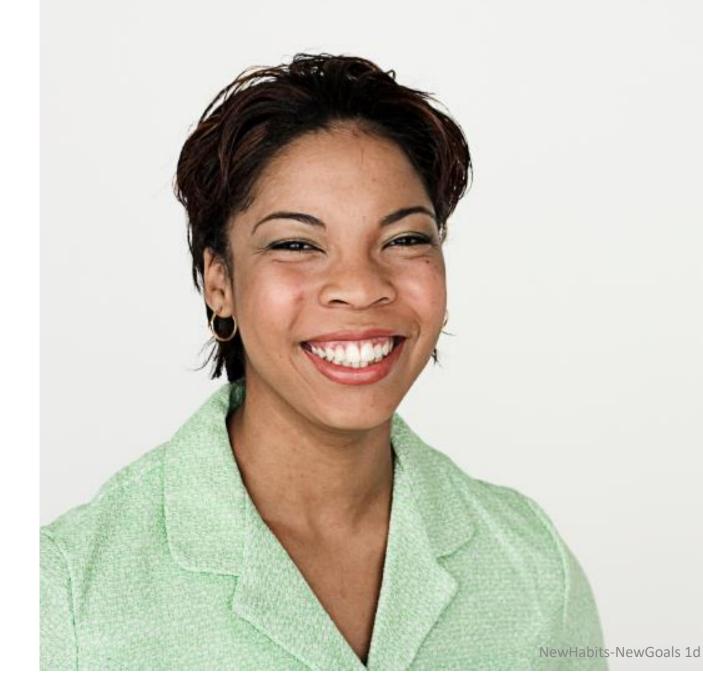
- email inboxes (personal / work / private, etc.)
- voice-mail box
- postal mail-box
- paper inbox
- Facebook / social networking DM
- text messages
- notes passed to you on paper on your chair

#### Manual

- mental memory
- paper pad
- digital voice-recorder
- post-it notes / bits of paper
  / palm of hand
- cell phone / pda / smartphone
- software (Outlook,
- OneNote etc.)



## Wally White



## Greta Green

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### Component #1 - Capturing

Novices / White Belts	Rely on memory, random bits of paper. May use many Inboxes / Voice mailboxes	Cor.
Yellow Belts		
Orange Belts		
Green Belts	Never rely on memory, and use reliable capture points all the time. A manual capture point is always available, and the number is kept to a minimum. A backup capture point is used in emergencies.	

Are you using your memory? Do you have many or few capture points?

### **Capturing Cheat-Sheet**



	8	8	8	8	Lab
Behavior	White	Yellow	Orange	Green	
Carry a manual Capture Point at all times	Rarely or never	Sometimes	Often	Almost Always	
Use a manual Capture Point instead of memory	Rarely or never	Sometimes	Often	Always	
Consolidate automatic Capture Points		Starting	Occasional	Sustained	
Maintain a flexible, backup method		Starting	Sometimes in place	Always in place	



### Carry a Capture Point



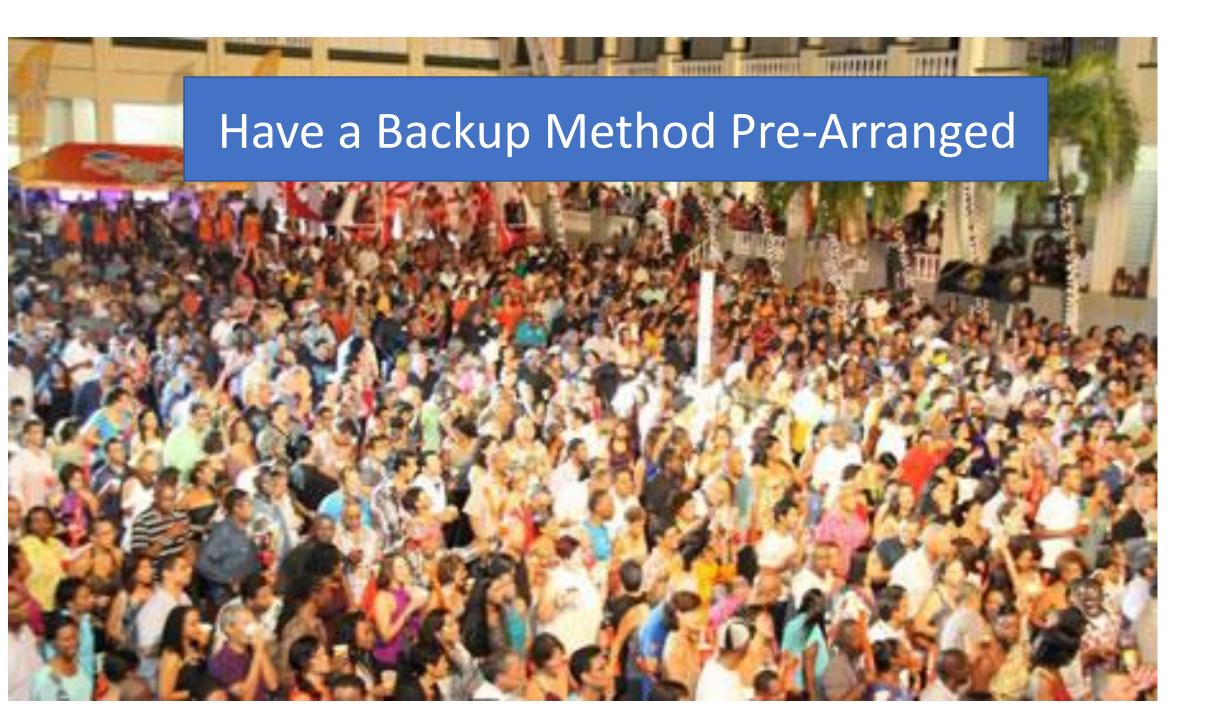
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### Consolidate Capture Points

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# Hov Step 1 - Current J Capture?

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2Time

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Target D	ates	7/1/07	12/1/07	3/1/08	6/1/08

### Explore a Free Capturing resource



#### A self-rating

## http://bit.ly/9iPhbo

### Homework

- Bring to mind one of the four practices of Capturing each week and focus on improving it
- Make a list of direct reports who are willing to improve
- Coach them to improve their Capturing one practice at a time
- Once they get the idea, help them evaluate themselves and report back to you in 2 weeks' time

### Start Anywhere! A Highlight from your plan?

### Followup Session March 2024